



**ROUTES**4  
MENTOR SUPPORT FOR E-LEARNING

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Estonia  
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Granada

# Saaremaa – the biggest island in Estonia



<http://www.visitsaaremaa.ee/index.php?lang=en>

# Kuressaare Ametikool

## Kuressaare Regional Training Centre

- Kuressaare Regional Training Centre (RTC) is an educational institute that provides initial and additional vocational training and retraining in wide area of specialties.



# Kuressaare Regional Training Centre

- There are **1000 regular students** on upper and post secondary level, but also around **800 adult students** during a year on different courses. There are almost **150 staff members, including 90 teachers**.
- As **tourism is an important industry in the region**, **training specialists in catering, cooking, tourism management and hotel service** has important role.

# ROUTES project started in 2000

Leonardo da Vinci pilot project 2000-2003

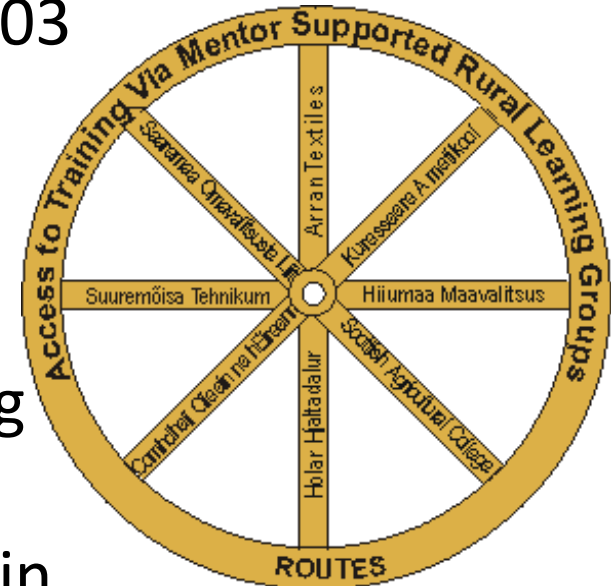
Lead partner Kuressaare Ametikool

Partners from Scotland, Ireland, Island

Results:

- innovative mentor supported learning process
- 6 modules learning material, written in international teams

European award and success story 2004  
(Maastricht exhibition)



# ROUTES 2

Transfer on innovation 2007-2009

Lead partner Pozonium, tourism organization in Slovakia, partners from Spain and Estonia

Focused on tourism training courses in rural Slovakia and new learning material in all partner countries



# EQUIJOBS 2008-2010

- Transfer on innovation from ROUTES and DULCINEA projects
- Main idea: Training paths for the labour insertion of rural women in sectors with more male presence
- Lead partner rural women organization from Spain  
FEDERACIÓN DE LA MUJER RURAL

- Partners from

Sweden,  
Germany,  
Greece,  
Portugal,  
Italy,  
Estonia





- Mentor supported e-learning
- Kick-off meeting in Kuressaare, June 2011
- Research in training needs for mentors (2011):  
Need for pedagogical and e-learning skills



# Mentor training pilot course

- Training course for mentors, 10 modules, in Moodle
- The training course for mentors was organized in April – May 2012, 6 participants

The screenshot shows a web browser window displaying a Moodle course page. The browser's address bar shows the URL: <https://moodle.ametikool.ee/course/view.php?id=445>. The page title is "Kursus: Mentorite koolitus".

The main content area features a dark red header with the text "Mentorite koolitus" and a language selector set to "Eesti (et)". Below the header, a breadcrumb trail reads: "Õpikeskkonna avalehele → Kursused → Kuressaare Ametikool → Jane Mägi → mentorid".

The main heading is "Kursuse/teemade ülevaade". Below this is the logo for "ROUTES 4 MENTOR SUPPORT FOR E-LEARNING", which consists of a stylized '@' symbol with a gear inside, followed by the text "ROUTES 4" and "MENTOR SUPPORT FOR E-LEARNING" below it.

The text below the logo reads: "Tere tulemast mentorite koolitusele!" followed by "Mentorite koolitus on EL Leonardo da Vinci programmi projekti ROUTES4 raames väljatöötatud koolitus, et pakkuda õppijatele tuge e-õppe keskkonnas."

At the bottom left, there is a "Uudistefoorum" section with a "2" next to it, indicating two new posts.

On the right side of the page, there are three sidebar widgets:

- TOETAB**: A widget with the European Union flag and the text "Hariduse ja kultuuri peadirektooraat Elukestva õppe programm".
- OTSING Foorumitest**: A search widget with a search box containing "Mine" and the text "Täpsem otsing".
- VÄRSKED UUDISED**: A widget with the text "Lisa uus teema... (Momendil uudiseid pole)".

# Mentor training course: conclusions

- Mentors need for special training but not very “academic”, especially in basic courses
- Mentors in e-learning have to have experiences in participation of e-learning courses
- Training courses in different level, step-by-step forwards advanced mentors
- Mentor training in e-learning environment needs much more resources as we had in this project

# Networking as pilot training course

- Pilot trainings were carried out in Sept-Okt 2012 with 32 participants and the help of mentors
- Networking course based on training need of local tourism microbusiness
- Developed from module of original ROUTES in Moodle (Heli Kakko and Anne-Li Tilk)
- Learning object of Networking in CMSimple (Marve Koppel) has been used in training courses

# Dissemination and valorization

- Web pages as main marketing tool in 21<sup>st</sup> century
- Group in social media (FB) for further discussions
- Involving local tourism association as social partner in final phase of the project (Kaira Kivi and Saaremaa Tourism Development Centre)

# What's on?

Kuressaare Ametikool will continue to train tourism people

- in initial and continuing training courses
- In different qualifications
- in traditional way and in e-learning
- in mentoring

using and improving all ROUTES's material and great experiences from international project work

Thank you!

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